



Kenya Ports Authority

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PSM/CTC/1/01 (033) Vol. 1 (3)

21st September, 2017

Dear Bidders,

RE: ADDENDUM NO. 1

TENDER NO. KPA/033/2017-18/ICT –UPGRADE OF CORE INFRASTRUCTURE AT ICD NAIROBI

Pursuant to clause 10.1 of the tender document and pre-bid site meeting held on Wednesday, 20th September, 2017, the Authority hereby issues the following clarification:

1) Page 73

Item 7.3.2 -1 -The successful bidder shall be responsible for supplying, designing in conjunction with relevant KPA IT teams, installation, configuration and conducting tests to guarantee performance. The final acceptance testing will be carried out by KPA upon successful configuration -**This refers to High availability to ensure that there are no interruptions**

Item 7.3.2 -2- It shall be the bidders' responsibility to replace any faulty device within 24 hours of failure – **This refers to any fault resulting within the installation period and applies to the new installation**

- 2) Page 43 item xix – Define clearly the support within warranty period and post warranty period (**Mandatory**)

Warranty period is 12 months –Smartnet support

- 3) Page 45 – Company's Experience – **first bullet refers to similar experiences either higher or lower than Cisco 4500 series whereas second bullet is specific to Cisco 4500 series**
- 4) Page 45 -On Site Programme and aftersales support plan, this to include defects liability plan and warranty details – **This shall be on demand basis**

All other conditions remain the same.

Yours faithfully,

Yobesh Oyaro
Head of Procurement and Supplies
FOR: MANAGING DIRECTOR