

NOTICE TO PORT STAKEHOLDERS

Dear Stakeholders,

We would like to inform our esteemed customers and stakeholders that normal operations at the Port of Mombasa have now resumed. This follows an interruption caused by a breakdown of the Kenya Revenue Authority (KRA) Manifest Management System (MMS) that started around 0000 Hours on 24th May 2018.

The systems breakdown caused delays in Customs releases therefore affecting the exit of import cargo from the Port and traffic flow through the gates. However, SGR freight services and receipt of exports into the Port were not affected.

During this period, all Kenya Ports Authority (KPA) systems and operations at the yard and quayside continued to run smoothly. Loading and offloading of ships went on uninterrupted.

The KRA technical team has now resolved the challenges resulting from the MMS breakdown and normal online operations resumed on 25th May 2018 at around 1100 Hours. Vehicle traffic flow has also normalised. KPA is working closely with the KRA technical team round the clock to ensure all the cargo backlog is fully addressed.

Equally, Kenya Ports Authority is complementing all efforts to clear the cargo backlog by deploying adequate equipment and security personnel.

We would like to thank all stakeholders for their cooperation and support as we continue to work together to enhance port efficiency.

Office of the Managing Director

